Poly Edge B Series IP Phones

Poly announces the release of Poly Voice Software Lite version 1.1.0 for Poly Edge B Series IP phones. The release also provides important feature information.

Contents

What's New

These release notes provide information on updates, features, resolved issues, and known issues for Poly Edge B Series IP phones.

PVOS Lite 1.1.0 includes the following features:

- Customize the Display Name for the LDAP URL

- Configure SIP Login

- Enable Emergency Location Confirmation Message After Power Loss

- Define Additonal Backup Proxy Servers

- Configure the Local DNS Backup Record

Customize the Display Name for the LDAP URL

Administrators can now provide a display name for the LDAP server URL that the users can see and select on the phone UI.

Configure SIP Login

Enable SIP Login for a particular SIP line so that users can log in to their phone extensions from the phone UI. The phone performs SIP registration for the SIP line based on the extension and the password entered by the user.

Enable Emergency Location Confirmation Message After Power Loss

For information about the emergency location confirmation message that is displayed on the phone's UI after a power loss, see E.911 and HELD Support Feature Profile.

Define Additional Backup Proxy Servers

In the case of internet connectivity issues, you can define a secondary proxy server for an ITSP profile. During DNS failover, the phone creates a list of servers for failover using the primary and secondary server FQDN. The secondary server defines the Local Survivability Gateway (LSG) for failover. The phone uses DNS to resolve the host associated with the secondary server FQDN, and adds it to the end of the list of servers resolved from the primary server.

Configure the Local DNS Backup Record

The following new parameter has two modes for local DNS record handling: `LocalDNSRecordMode`. You can select the **Backup Record** mode to ensure that the device searches the list of FQDNs in the local DNS records if all external DNS servers are not available.

Release History

This section lists the release history of PVOS Lite.

Release History

Release	Release Date	Features
1.1.0	June 2023	- Customize the Display Name for the LDAP URL - Configure SIP Login - Enable Emergency Location Confirmation Message After Power Loss - Define Additonal Backup Proxy Servers - Configure the Local DNS Backup Record

Release	Release Date	Features
1.0.2	June 2022	• Support for Enhanced 911 and HTTP-Enabled Location Delivery • Automatically Import Contact Directory • Support for GRUUs • Support for UC Software Group Paging • Enhanced Wildcard Support in LDAP Searching • Support for Incoming SIP Calls from Unregistered Sources • Import Custom Dictionary
1.0.1	November 2021	• Call Recording Enhancements • Hold Key Update • Default Input Mode • New Root CA Certificates
1.0.0	October 2021	This is the first release of the product.

Language Support

Poly Edge B Series IP phones support the following languages:

- Czech
- Danish
- Dutch
- English (UK)
- English (US)
- Finnish
- French
- German
- Italian
- Japanese
- Korean
- Norwegian
- Polish
- Portuguese (Brazilian)
- Russian
- Serbian
- Simplified and Traditional Chinese
- Slovenian
- Spanish

- Swedish
- Turkish

Products Tested with This Release

Poly products are tested extensively with a wide range of products. The table below lists the products that have been tested for compatibility with this release.

Poly strives to support any system that is standards-compliant, and Poly investigates reports of Poly systems that do not interoperate with other standards-compliant vendor systems.

Poly recommends that you upgrade all of your Poly systems with the latest software versions. Any compatibility issues may already have been addressed by software updates. See Poly Service Policies for the Current Poly Intraoperability Matrix.

Note that the following list is not a complete inventory of compatible equipment, but the products that have been tested with this release.

Products Tested with this Release

Product	Tested Versions
Blackwire 33xx and 52xx series headsets (via 3.5 mm connection only)	Blackwire 3300-M: rev5106 Blackwire C5200: rev193
Encore Pro headsets with U10P amplifier cable	N/A
Savi 7200 and 8200 series wireless DECT headsets with APD-80 EHS adapter	Savi 7210: N/A Savi 8220: 3853

Resolved Issues

This section identifies the issues resolved in this release.

IMPORTANT:	These release notes don't provide a complete listing of all resolved issues that are included in the software. User experience updates, performance fixes, and enhancements may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

Resolved Issues

Category	Issue ID	Description
Call Audio	EN-226536	Poor audio quality when using the handset on conference calls with G.729 codec.
Call Audio	EN-225505	One way audio occurs when the peer answers a call with a codec payload different to that offered, and the phone does not send audio packets with this payload type.

Category	Issue ID	Description
Call Control	VOICE-73121	When the incoming SIP INVITE includes an unresolvable **Alert-Info Header**, the phone plays the Factory Default Ringtone **OfficeA.wav** instead of the configured System Default Ringtone **Bell A.wav** or the SIP Line 1-configured **Bell B.wav**.
User Interface	EN-240861	In some cases, the phone UI displays a message with a line break in the middle of a word.
User Interface	EN-231422	Edge B phones do not show the time in AM and PM format on the phone display when configured.
User Interface	EN-216983	The message waiting indicator LED remains on after a phone reboot.
User Interface	EN-216814	The LED for the line key does not turn off after a soft reboot of the phone.
User Interface	EN-213963	Some strings in the UI menu are not localized in languages other than English.

Known Issues

There are no known issues in this release.

Get Help

For more information about installing, configuring, and administering Poly products or services, go to
Poly Support.

Related Poly and Partner Resources

See the following sites for information related to this product.

- Poly Support is the entry point to online product, service, and solution support information. Find product-specific information such as Knowledge Base articles, Support Videos, Guide & Manuals, and Software Releases on the Products page, download software for desktop and mobile platforms from Downloads & Apps, and access additional services.

- The Poly Documentation Library provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.

- The Poly Community provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.

- The Poly Partner Network is a program where resellers, distributors, solutions providers, and unified communications providers deliver high-value business solutions that meet critical customer needs, making it easy for you to communicate face-to-face using the applications and devices you use every day.

- Poly Services help your business succeed and get the most out of your investment through the benefits of collaboration. Enhance collaboration for your employees by accessing Poly service solutions, including Support Services, Managed Services, Professional Services, and Training Services.

- With Poly+ you get exclusive premium features, insights and management tools necessary to keep employee devices up, running, and ready for action.

- Poly Lens enables better collaboration for every user in every workspace. It's designed to spotlight the health and efficiency of your spaces and devices by providing actionable insights and simplifying device management.

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Poly
345 Encinal Street
Santa Cruz, California
95060